



International Outsource Management Research Center Research Fellows



Dr. Bullen – Stevens Institute of Technology (US)

Christine V. Bullen joined the Howe School of Management at Stevens Institute of Technology in August 2002, where she is the coordinator for the Strategic Issues course and Director of the IT Outsourcing Concentration. Her current research focuses on IT workforce trends and the impacts of sourcing practices as well as the baby boomer retirement bubble. Prior to Stevens, Christine was a Distinguished Lecturer at Fordham University. From 1976 to 1993, she was the Assistant Director of the MIT Sloan School Center for Information Systems Research. Christine's body of research has focused on understanding how IT enables new business models and processes, strategic planning for the IT function and the organizational impact of IT. Her research at MIT included the launching of the concepts of critical success factors and IT strategic alignment. Prior to academia, she spent nine years in industry as a consultant and strategic planner. She received her MS in Management from the MIT Sloan School and the PhD degree from Stevens Institute of Technology. She is an active member of SIM, AIS and INFORMS, and is a founding member of the non-profit organization the Global Sourcing Council and currently serving as its first president.

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Dr. Ippolito – University of Salerno (Italy)

Adelaide Ippolito graduated in Economics and obtained a PhD in Business Economics from the University of Naples Federico II. She was awarded a four-year research scholarship for the project: "Expert in Local Public Services Management" at the Dipartimento di Studi e Ricerche Aziendali at the University of Salerno. Since 1992, she has been conducting research in the field of service management and public services, focusing on healthcare providers. She carries out teaching and advisory activities to healthcare providers, private and public bodies. She is a member of the Evaluation Committee in several Public Health Care Services. She is Adjunct Professor of Economics and Management of Public Utilities at the Faculty of Economics University of Salerno. She has published 4 books and several articles on Service Management and Public Service Management.

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Dr. Leung – Hong Kong Polytechnic University (PRC)

Hareton Leung joined Hong Kong Polytechnic University in 1994 and is now Director of the Lab for Software Development and Management. He serves on the Editorial Board of Software Quality Journal and Journal of the Association for Software Testing. He is a Fellow of the Hong Kong Computing Society, Chairperson of its Quality Management Division (QMSID) and Chairperson of HKSPIN. He previously held team leader positions at BNR, Nortel and General Soft Ltd. He is also an accomplished industry consultant, giving advice on software testing, quality assurance, process and quality improvement, system development and providing expert witness and litigation support. His clients include large and medium-sized organizations and government departments throughout Hong Kong and China, such as Housing Authority, Social Welfare Dept, MPFA, OGCIO, MTR, HIT, Intellectual Property Department, VTech, Hong Kong Productivity Council, AIA Shanghai, and Chinese Academy of Science. Hareton is also a member of the Governing Board of the IOM.

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Dr. Oshri – Rotterdam School of Management Erasmus (The Netherlands)

Dr. Ilan Oshri is the co-author of five books including The Handbook of Global Outsourcing and Offshoring (Palgrave, 2009), Outsourcing Global Services (Palgrave, 2008), Knowledge Processes in Globally Distributed Contexts (Palgrave, 2008) and Standards-Battles in Open Source Software (Palgrave, 2008). His work was published in numerous magazines and journals including The Wall Street Journal, MISQ Executive, Communications of the ACM, IEEE Transactions on Engineering Management, European Journal of Information Systems, Journal of Information Technology, Management Learning, Journal of Strategic Information Systems and others. Ilan is a regular speaker in international conferences and a keynote speaker in corporate events and seminars. He has acted as a consultant for leading IT service providers. He is the co-founder of the Global Sourcing Workshop. www.ilanoshri.com

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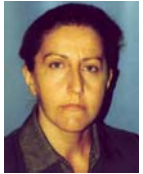
IOMRC – Research Fellows (continued)



Dr. Kotlarsky – Warwick Business School (UK)

Dr. Julia Kotlarsky is Associate Professor of Information Systems and Management at [Warwick Business School](#), UK. Julia holds a PhD degree from Rotterdam School of Management Erasmus, The Netherlands. Her research and consultancy work revolves around managing knowledge, social and technical aspects of globally distributed teams, IT outsourcing and offshoring. Julia holds a visiting position at [Vrije University Amsterdam](#) and Associate Fellow at [LSE Outsourcing Unit](#). Julia is a regular presenter in international conferences and conventions. She published her work in numerous journal including *The Wall Street Journal*, *Communications of the ACM*, *MISQ Executive*, *European Journal of Information Systems*, *Journal of Information Technology*, *Journal of Strategic Information Systems*, *Information & Management*, *Journal of Information Systems* and a number of book chapters. She is the co-founder of the annual [Global Sourcing Workshop](#) and the co-author of “Knowledge Processes in Globally Distributed Contexts” (2008), “[The Handbook of Global Outsourcing and Offshoring](#)” (2009) and other books. (www.juliakotlarsky.com)

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Dr. Zoccoli – University of Salerno (Italy)

Paola Zoccoli is Adjunct professor of Business and Management at the University of Salerno and holds a PhD in Economics and Management of Public Enterprises. She is the author of a number of works on the subject of international governance and strategy (a book and several articles presented at international conferences). Her scientific and professional interests are in particular about international trade, WTO, outsourcing and international firm evolution. She is also a management consultant.

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